

We want to provide you with the information you need!

Please check the boxes next to your top three preferred topics of discussion and return this sheet with your registration.

- General Rules & Regulations
- Renewals/Validations
- Website Information
- Advertising/Marketing
- Forms Required for License Change (Extension, Change of Officers, etc.)
- Other
- Do you have an enforcement question you would like to ask?

The better you know us, the better for your business!

South Eastern Pennsylvania

LICENSEE CONFERENCE

Normandy Hotel & Conference Center
1431 Morris Road
Blue Bell, PA 19422

October 21, 2013

Keep
Your
Business
Informed

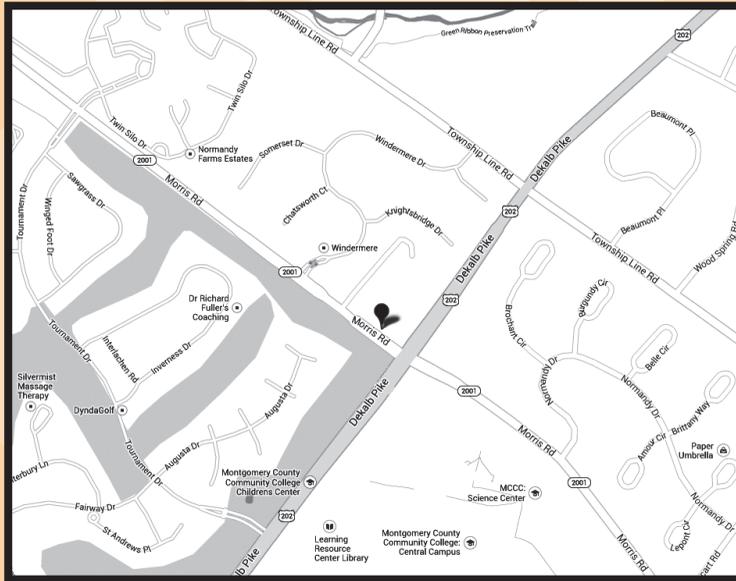


www.lcb.state.pa.us

Bureau of Licensing
Pennsylvania Liquor Control Board, Investigations
990 Briarsdale Road, Unit A
Harrisburg, PA 17109-5905



www.lcb.state.pa.us



DIRECTIONS to the Normandy Hotel & Conference Center

FROM POINTS WEST:

Take I-76/Philadelphia
 Take Exit 333/Norristown
 Turn Left onto Plymouth Road
 Take Right on W Germantown Pike
 Turn Right onto US-202/Dekalb Pike
 Turn Left onto Morris Rd

FROM POINTS SOUTH:

Take I-76 East/PA Turnpike
 Take Exit 333/Norristown
 Turn Left onto Plymouth Road
 Take Right on W Germantown Pike
 Turn Right onto US-202/Dekalb Pike
 Turn Left onto Morris Rd

FROM POINTS EAST:

Take I-276 West
 Take Exit 339/PA 309 Philadelphia
 Turn left on PA 2018/S Bethlehem Pike
 Turn Right onto PA 2001/Lafayette Connector
 Turn Right onto Lafayette Avenue

FROM POINTS NORTH:

Take I-476 S
 Take Exit 31/PA 63/Lansdale
 Turn Left onto Sumneytown Pike
 Turn Right onto Bustard Road

HOTEL PHONE NUMBER: (215) 616-8500

In response to licensee requests, the Pennsylvania Liquor Control Board, in conjunction with the Pennsylvania State Police, is offering free training and workshops which will address many of your concerns as licensees and cover subjects which impact your license.

These workshops are open to licensees and their staff. The schedule and workshop descriptions are listed below.

SCHEDULE - OCTOBER 21, 2013

10:00 AM - 10:15 AM.....	Coffee/Tea
10:15 AM - 11:30 AM.....	Introduction BLCE Presentation PowerPoint Presentations Access to PLCB Website
11:30 AM - 12:00 PM.....	Recent Changes to Liquor Code & Title 40
12:00 PM - 12:30 PM.....	Refreshments
12:30 PM - 1:00 PM.....	Overview of RAMP Certification - Act 141
1:00 PM - 2:00 PM.....	Question & Answer Session

**WORKSHOP DESCRIPTIONS
 Operating Issues and Violations**

This session will provide tips on addressing the most common operation issues and violations. Major violations such as minors, VIPs, noise, gambling and lewd and immoral conduct will be reviewed. Handouts will be provided that set forth and explain what is and what is not permissible. A presentation will provide information on accessing the PLCB website. Attendees will have the opportunity to ask questions of a panel of members.

RAMP Certification - Act 141

This session is an introduction to the Responsible Alcohol Management Certification Program. It will explain the necessary steps to becoming certified and the benefits to licensees that participate.

South Eastern Pennsylvania Licensee Conference Registration

Return to:

Bureau of Licensing
 Pennsylvania Liquor Control Board, Investigations
 990 Briarsdale Road, Unit A
 Harrisburg, PA 17109-5905

No later than October 11, 2013

Name of Licensee: _____

LID #: _____

Telephone #: _____

Email Address: _____

of Attendees: _____

Licensing Question You Would Like Answered: _____



Fill in the form above. Detach and mail to the PLCB by October 11, 2013.

Due to space limitations, registrations will be honored on a "first-come, first-serve" basis. You will be contacted via telephone in the event the conference is filled. If you do not hear from us, please plan to attend. If you have any questions about the seminar, please call (717) 561-3741. If you have any questions about RAMP, please call (866) 275-8237. Hours for both are 8:30 AM - 5:00 PM. Thank You!

